

## Understanding

We are a community focused, Certified Organic vegetable, flower, and herb farm with an accompanying not-for-profit mission to provide support to developing farm business entrepreneurs. Your support of our CSA is imperative to continue our economic, ecological and community building activities.

To be forthright: The inherent nature of farming is reliant on many forces out of our control; supply chain issues, weather events, staffing shortages, etc. can lead to sudden product losses and changes to product availability. We do our best to anticipate issues, but we want our members to know nature is often out of our control, so we ask for your understanding when these issues arise.

<b>Half Share</b> 10 Weeks (\$300)	<b>Full Share</b> 20 Weeks (\$600)	<b>Holiday Session (Open Market)</b> 2 Weeks (11/13,11/20)
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## Terms

By purchasing and participating in any one of our shares you agree to the following...

### Member Responsibilities

- Members agree to pick up their orders/shares weekly within 2 days from our staffed pick-up night (usually Wednesdays, so latest pick-up would be Friday) or items will be either donated or composted.
- Members agree to supplement packing costs (no more than \$20 each season) that cover the cost of materials and labor associated with the packing of your weekly farm share that awaits pickup.
- Members agree not to explore/walk the farm grounds during pick-up without expressed consent from a Farm Manager.
- Members will manage and keep track of their own credit balance, maintaining a balance that will cover their share prior to placing an order. If a member runs out of their initial balance in the middle season, invoices accumulate, so it is better to pay weekly. We are a small operation, so if invoices do accumulate and you have not been contacted, please reach out to farm staff so that they are aware that you have left unpaid balances on your account.

### Payments, Refunds and Cancellations

We understand the CSA Membership comes with the risk of missing out on items in less than abundant periods throughout the year. This can lead to account balance surplus at the end of the term. As we ask members to share the inherent risk of the seasonal interdependence in this agreement, we do our best to ensure everyone gets what they pay for.

For those reasons, we offer:

- a 2 week Holiday period where members can utilize any outstanding balance
- Wholesale availability (certain items when available)
- Credits/outstanding balances will be honored for 1 full year from the start of the purchased season

Since we use all funds at the beginning of each season, and don't have a constant stream of revenue, we cannot offer refunds at this time. However, In the event of an emergency or a sudden need to move, we can transfer your balance to a family member or friend.

Should any balance be remaining after the 1-year mark, we can offer to:

- Donate produce to a local food bank in your name for the amount remaining
- Allow access to wholesale product list good for storage, canning or freezing
- Provide a receipt for cash donation for tax purposes

We greatly appreciate your support and look forward to seeing you throughout the seasons! Please reach out for any clarification of these terms or anything else that may come up.